

emovis –
your End-to-End partner for Urban Mobility

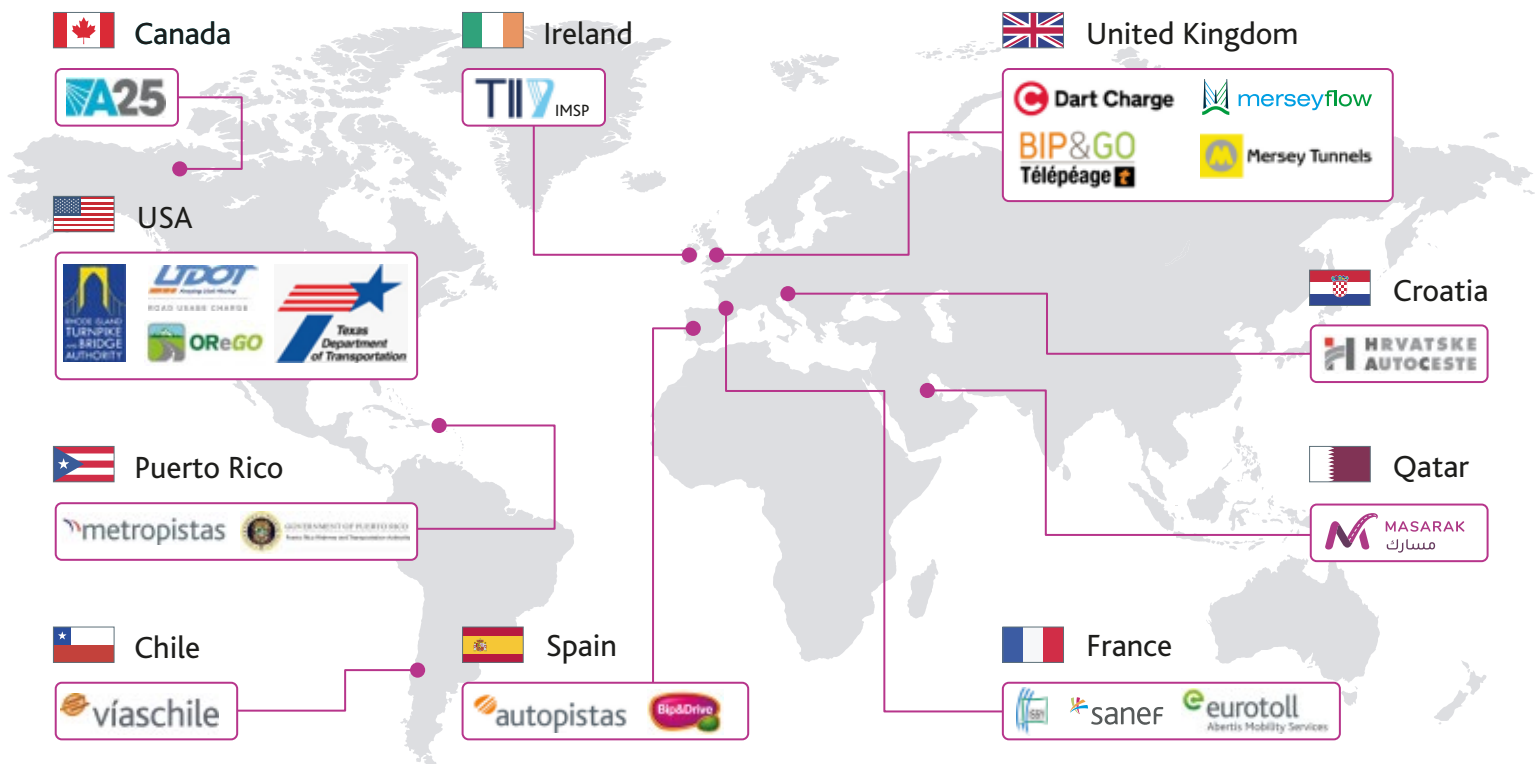


Emovis is the leading service delivery and technology arm of Abertis in the global markets for all electronic tolling and smart mobility solutions.

With over 700 employees across 10 countries, Emovis operates some of the largest electronic tolling infrastructures in countries such as the United States, the United Kingdom, Ireland, Puerto Rico, Canada and Qatar.

Operations in 10 countries	+700 employees	300 M transactions per year
+5 M OBUs	150.000 penalties issued per month	2.5 M customer accounts
Award winning operational model	40 years working with public and private enterprises	

Global presence

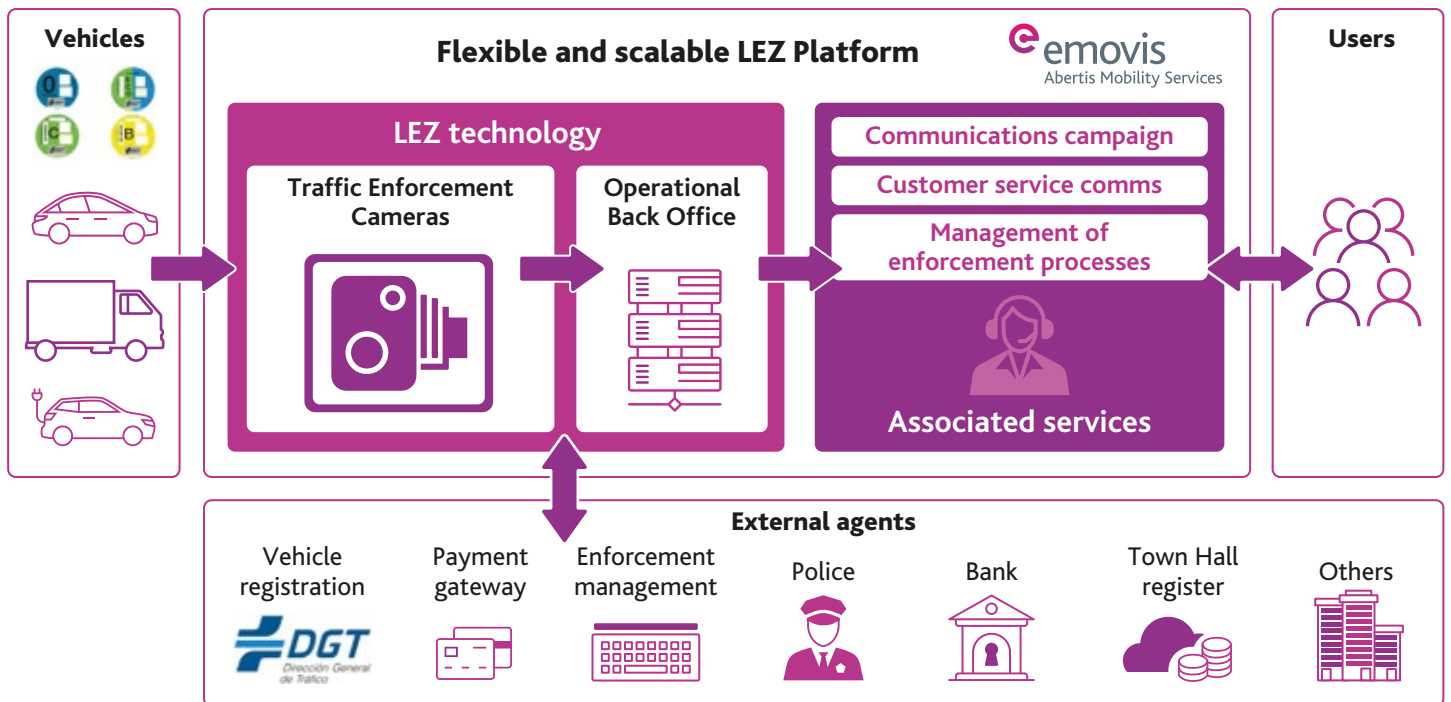


Our value proposition for Urban Mobility

We have innovative technological solutions to support with the implementation of an LEZ. Our knowledge and extensive proven experience in this field sets Abertis apart.

- Solutions and end-to-end services for LEZ and Congestion Charging
- Compliance with all security and privacy protocols
- Fully committed and collaborative approach to client partnership
- Efficiency and operational excellence in all our services
- Customer experience focus utilising LEAN methodologies for continuous improvement
- Award-winning approach to employee engagement, Diversity & Inclusion and Health & Wellbeing
- Communication campaigns and customer familiarisation to promote scheme acceptance
- Technological innovation providing flexible and scalable solutions

Our LEZ platform



User channels

- +400 employees in the customer service area at our multi-site contact centre
- 4,000 telephone calls and 2,000 emails per day
- Award-winning operating model
- +800 ANPR cameras installed and in operation worldwide
- Highly automated, digital interaction channels to improve customer experience

Enforcement operations

- World leader providing enforcement services based on cutting edge technologies (AI, OCR, fingerprint and pattern recognition algorithms)
- +80 agents processing 70 million image transactions per year
- +250,000 penalties issued per month in the UK
- Data Analytics applied to enforcement:
 - Use patterns identification
 - Probabilities determination
 - Smart Enforcement
 - Strategy and experience is key for successful and efficient enforcement