



**EMOVIS
ENFORCEMENT
SERVICES**

EMOVIS ENFORCEMENT SERVICES

BACKED BY INTERNATIONAL EXPERTISE

emovis is a centre of excellence for enforcement and the largest supplier of enforcement services in the UK. We provide a high-quality professional service to our clients - and one which is simple and easy for your customers to use.

Our Smart Enforcement Strategy increases payment rates and reduces costs for you and your customers compared to traditional enforcement processes.

We have a proven track record in reducing operational costs for Local Authorities, Government Agencies, and clients like Highways England.



WHAT WE DO

We provide a full range of enforcement services including:



Contravention identification including civil enforcement officers and all contravention types



Image review



Award winning contact centres/customer services



Penalty Charge Notice (PCN) processing



PCN progression – including the handling of representations/appeals and all other PCN interactions



Fleet Bureau benefits for fleet managers



Managing the whole end to end enforcement service including TEC and TPT



Enforcement agent action

A CENTRE FOR EXCELLENCE

Our award-winning contact centres are available and ready to serve your customers.

Every client – large or small – receives the same high-quality, award-winning standard of service from emovis.

We can configure our systems to adapt to how you want to work. All of our services are fully scalable for a tailored approach depending on your needs.

Our Smart Enforcement Approach already delivers success for local authorities, like Halton Borough Council, and National Highways.

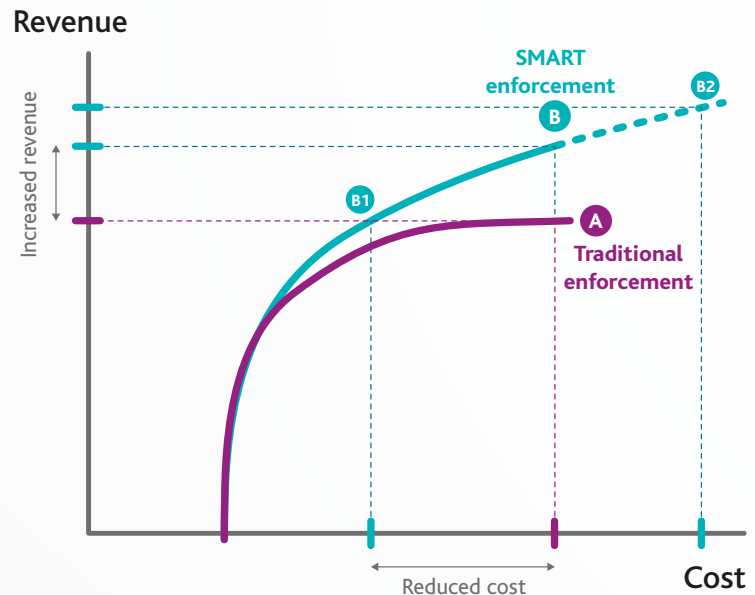


OUR SMART ENFORCEMENT APPROACH WORKS

Our research shows that four in every five customers just want to pay their PCNs quickly and get on with their lives. We make that very easy to do.

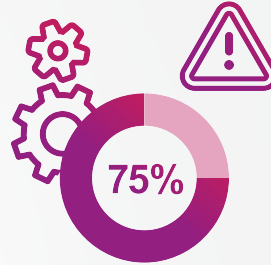
We do as much as we can to contact your customers as soon as we can.

Our whole approach is designed to increase payment rates and maximise revenue collection on your behalf by increasing the speed and efficiency of the enforcement service, whilst significantly reducing your costs against using traditional enforcement processes.

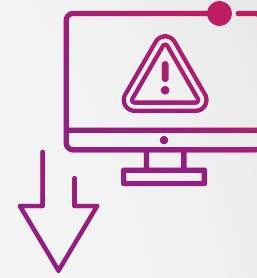




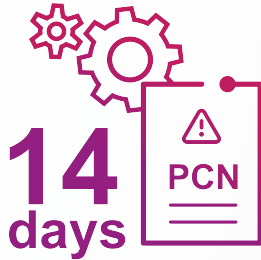
99.4% of customers pay
without enforcement agent action



75% of customers
pay on receipt of PCN



62% reduction
of incoming online Representations



100% of Representations and Appeals
processed correctly and within 14 days



100% of all enforcement documentation
(including PCNs, charge certificates, Orders for Recovery and Warrants of Execution) issued on time



100% of toll revenue transferred
to client within one business day

About emovis

emovis is a centre of excellence for enforcement and the largest supplier of enforcement services in the UK. With over 700 employees across 7 countries, emovis operates some of the largest electronic tolling infrastructures in countries such as the United States, the United Kingdom, Ireland, Puerto Rico and Canada.

Abertis is one of the international market leaders in the management of toll roads, managing over 8,600km of high capacity and quality toll roads in 16 countries in Europe, the Americas and Asia.

emovis is 100% owned by Abertis. This backing makes emovis a long-term and reliable partner for local government.

For more information about our UK enforcement solutions, visit emovis.com/enforcement-solutions/urbanmobility today.

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